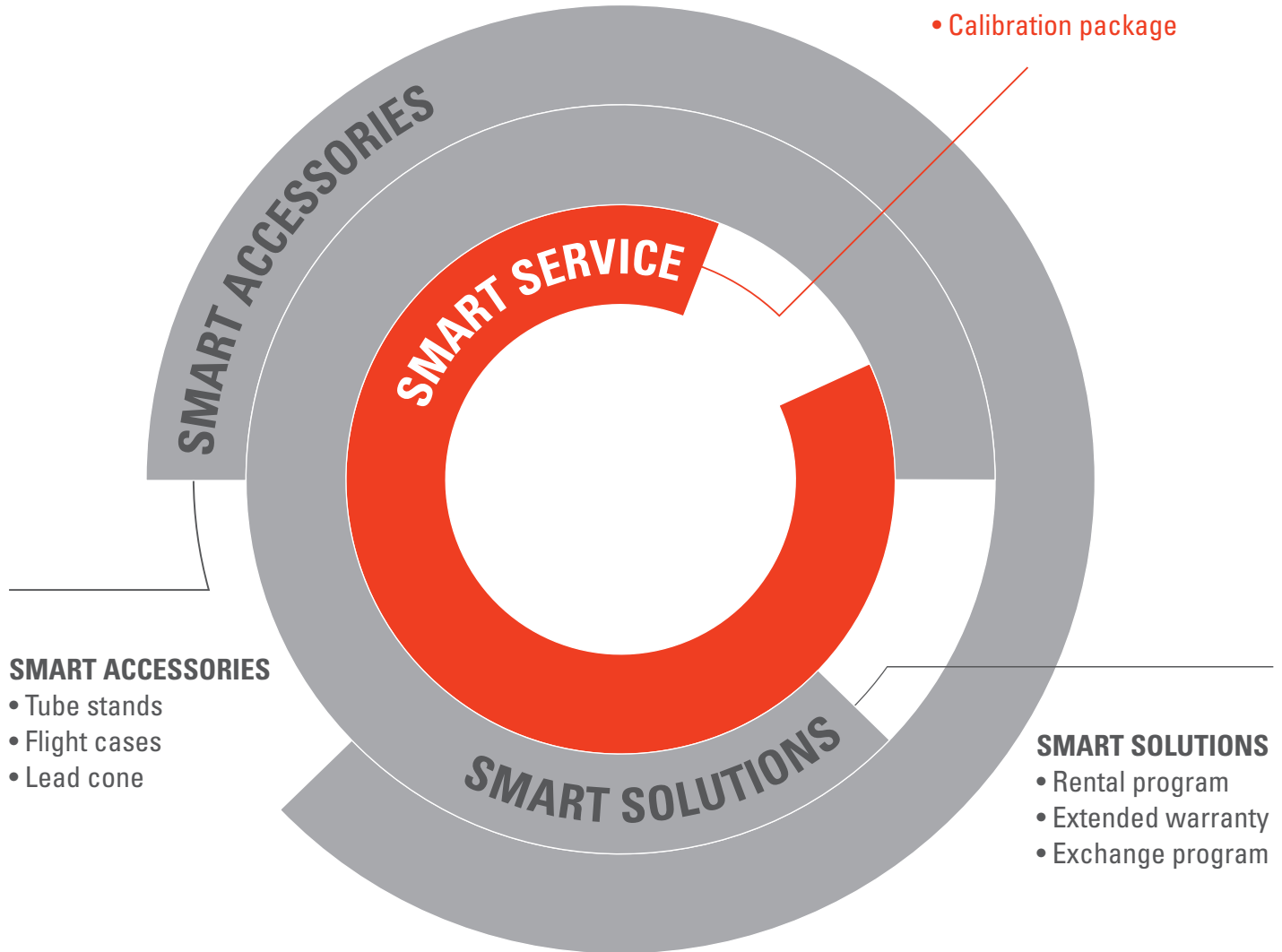


# SMART SERVICE

The key to operational excellence

## SMART SERVICE

- Rebuild package
- Service check
- Calibration package



## SMART ACCESSORIES

- Tube stands
- Flight cases
- Lead cone

## SMART SOLUTIONS

- Rental program
- Extended warranty
- Exchange program

## SMART OFFERINGS

You work in unpredictable challenging environments and sometimes things don't go as planned. That's when it's good to know that we've got your back. With our comprehensive support and local service and repair network, you can trust us to keep downtime to a minimum.

When ordering portable or mobile X-ray equipment from COMET, you can complement your new system with our SMART Offerings to experience an even

smoother workflow and operational excellence when performing your inspection jobs.

SMART Offerings include three different comprehensive packages: SMART Service, SMART Solutions, and SMART Accessories. All of them are designed to enhance your planning and make your job easier.

## SMART SERVICE

You need equipment you can rely on, day in day out. Built in Denmark to stringent specifications with the highest quality components, our products are both built to last and operate accurately even under the harshest situations.

To maintain your portable or mobile X-ray equipment in optimal condition, we offer three service initiatives: a rebuild package, a service check, and a calibration package.

These initiatives have been tailored to increase operational excellence and support your production flow in the best possible way, maximizing production uptime.

They make the use of our portable X-ray equipment more efficient; they minimize the risk of time-consuming interruptions; and they enable easier planning and transparent budgeting.

**COMET**

Technology with Passion



## SERVICE CHECK

The service check ensures that your portable and mobile X-ray system is in optimal condition. Your system will undergo a systematic evaluation of its performance level and overall condition, and will be serviced with a preventative exchange of basic wearing parts.

The service check is carried out to maximize the system's uptime and to minimize the risk of untimely delays, and it can be performed when your busy inspection schedule allows it.

In addition to the fixed replacement of selected wearing parts, an evaluation of the complete system is carried out, and on this basis, we will propose additional service, if needed. These actions will only be carried out after your acceptance of our offer.

By choosing a service check, you are choosing a smarter workflow and efficient execution of inspection jobs by minimizing the risk of time-consuming and unexpected interruptions.

## REBUILD PACKAGE

The rebuild package will extend the overall lifetime of your portable X-ray system and thereby maximize the system's uptime, thus eliminating potential and costly production stoppages.

Your system will be completely rebuilt at a fixed price. Vital components will be replaced in order to restore your system to its optimal condition. When the system has been rebuilt, the complete X-ray system will be granted a complete product warranty for one year.

A rebuild of your system can be scheduled to accommodate your busy inspection schedule, thereby minimizing the disruption of your production flow.

By choosing the rebuild package, you choose easy planning and transparent budgeting.

## CALIBRATION PACKAGE

By calibrating your portable and mobile X-ray system regularly, you will fulfill both internal and external requirements for quality assurance as well as to ensure that your X-ray system performs in accordance to the system's specifications.

Radiation safety, operational performance, kV level, and mA level will be calibrated, and the latest system software will be installed. You will also receive a measurement report, including a calibration certificate, and documentation of your X-ray system's performance level.

Schedule your next calibration package to accommodate your planned inspections and ensure that your X-ray system meets the specified requirements and performs as expected.